

BAM conference

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3RD-5TH SEPTEMBER ASTON UNIVERSITY BIRMINGHAM UNITED KINGDOM

This paper is from the BAM2019 Conference Proceedings

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TOWARDS A MEASURE OF BRAND AGE

Dr. Boris Bartikowski Professor of Marketing Kedge Business School Domaine de Luminy BP 921 13288 Marseille cedex 9, France Boris.Bartikowski@kedgebs.com Phone: +33 (0) 491 827 982

Dr. Heiner Evanschitzky* Professor of Marketing Aston Business School, Marketing & Strategy Group Aston Triangle, Birmingham B4 7ET, UK <u>h.evanschitzky@aston.ac.uk</u> Phone: +44-(0)121 204 3113

> Dr. Sharon E. Beatty Professor Emerita Department of Marketing Culverhouse College of Commerce University of Alabama Box 870225, Tuscaloosa, AL 35487, USA <u>sbeatty@cba.ua.edu</u> Phone 1-205-242--4707

Dr. Stephanie Gillison UC Foundation Associate Professor of Marketing Gary W. Rollins College of Business University of Tennessee at Chattanooga Dept 6056, 615 McCallie Ave, Chattanooga, TN 37403 <u>Stephanie-Gillison@utc.edu</u> Phone (001) 423.425.4164

> Dr. Dennis Herhausen Professor of Marketing Kedge Business School Domaine de Luminy BP 921 13288 Marseille cedex 9, France <u>dennis.herhausen@kedgebs.com</u> Phone: +33 (0) 491 827 357

*) corresponding author

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Marketers frequently use age to signal either the youngness or the maturity of their brand and related associations such as expertise, authenticity, innovativeness, or voguishness. However, research with an explicit focus on age dimension of brand personality is limited. Drawing on the literature on consumer-brand relationships, brand anthropomorphization, and human aging, we offer a theory-driven conceptualization and definition of perceived brand age. This is followed by the initial steps to develop a measure for perceptual brand age dimensions, consisting of an extensive item-generation process and an initial quantitative validation. The brand age scale consists of four perceptual age dimensions that reflect Young and Old as higher-order age dimensions; Young is reflected by two dimensions that we termed Trendy and Rejuvenating, and Old is reflected by two dimensions that we termed Experienced and Nostalgic.

Keywords: Age, Anthropomorphization, Brand Personality, Scale Development