

Performance Management Track

Track Chairs

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Track description:

Responding to how the Covid-19 pandemic has significantly impacted lives and livelihoods across the globe, the Performance Management track is particularly interested in receiving papers that address the key stages in managing organisations in turbulent times, i.e. preparedness, response and recovery, in relation to performance management.

This track will embrace both theory development and application, and practice rich, or case-specific, insights. Papers on all aspects of performance management will be relevant: from technical aspects of process measurement, monitoring, strategic audits, organizational effectiveness, and management and strategic control, through to debates about performance management policies and trends at the micro-organizational, sectoral or macro-economic level. Similarly, all disciplinary perspectives that relate to performance management, such as strategic management, production and productivity, public management, governance and accountability, are invited. Please note that because of this broad scope, it may occasionally be necessary to re-allocate papers to more specialised tracks.

Symposium proposals will be particularly welcome on themes that address boundary-spanning aspects of performance management (e.g. public/private sector, operational/strategic performance, large firm / SME experiences, UK / international trends).

Possible topics could include, but are not limited to:

- The effects of the Covid-19 pandemic on performance and management systems.
- Developments in performance management and its improvement for particular industrial or commercial sectors,
- Functional approaches to performance management, e.g. economic, accounting and finance, human resource management, operations management, etc.,

- Historical successes and failures of performance management approaches or concepts,
- Performance management issues as not only related to productivity, but also to organizational effectiveness, cultural synthesis, etc.,
- The emergence, development and acceptance of specific concepts and of particular approaches/tools in performance management,
- The evolution of performance management debates with changing social, political, economic and environmental contexts.