



## Performance Management Track

Track Chairs

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This year's BAM conference theme of 'disruptive sustainability' provides an overall motivation for academics and practitioners to address current global challenges, in relation to sustainability and resilience. The broad role of performance management in this context is of paramount importance as it can help businesses by providing a baseline to build and restore their functionality in the aftermath of the Covid-19 pandemic. Furthermore, performance management can provide some useful benchmarking tools for the new businesses that have emerged during and post-pandemic.

Organized by the Performance Management SIG, this track will embrace both theory development and application, and practice rich, or case-specific, insights. Papers on all aspects of performance management will be relevant and are welcomed: from technical aspects of process measurement, monitoring, strategic audits, organizational effectiveness, and management and strategic control, through to debates about performance management policies and trends at the micro-organizational, sectoral or macro-economic level. Similarly, all disciplinary perspectives that relate to performance management, governance and accountability, are invited. Please note that because of this broad scope, it may occasionally be necessary to re-allocate papers to more specialised tracks.

Symposium proposals will be particularly welcome on themes that address boundaryspanning aspects of performance management (e.g. public/private sector, operational/strategic performance, large firm / SME experiences, UK / international trends).

Possible topics could include, but are not limited to:

• Developments in performance management and its improvement for particular industrial or commercial sectors,

- Functional approaches to performance management, e.g. economic, accounting and finance, human resource management, operations management, etc.,
- Historical successes and failures of performance management approaches or concepts,
- Performance management issues as not only related to productivity, but also to organizational effectiveness, cultural synthesis, etc.,
- The emergence, development and acceptance of specific concepts and of particular approaches/tools in performance management,
- The evolution of performance management debates with changing social, political, economic and environmental contexts.