## **BAM Management consultancy Network**

## Coffee chat: Increasing the impact of research through management consultancy 26 October 2022 08:30 – 09:30 on Zoom

## Aims

The coffee chat this month followed on from our panel session at the BAM Conference: **"Increasing the impact of research through management consultancy"** The aim of the coffee morning was to provide an informal opportunity for those attending to discuss the concept and how it might best be developed.

<ol> <li>Impact is a question of process, how to engage with people and organisations outside academia</li> <li>Research takes time to publish and disseminate. May achieve more impact by looking</li> </ol>
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at a practical problem developing a solution through consultancy, extending as a
consultancy offering to different sectors and then publish.
3 Some research lends itself to dissemination and greater impact through executive
education
4 Develop academic engagement by joining academics and industry in a practice
partnership. This works well where the academic partner calls on other academics
with relevant knowledge. The partnership may come before the impact opportunity.
5 Some research may appear difficult to apply. Practice looks to academics to interpret
the impact of research
6 The role of consultants is to implement knowledge. We may improve impact by
building relationships with one or two senior people in big consultancy companies.
The question then is how we change a supply "push" relationship to a "pull"
relationship where research is demanded by consultants.
7 The Centre for Management Consulting Excellence (CMCE) provides a good network
to test out conversations
8 Academics could engage in more "action research" where impact is part of the
process.
9 Targeting research at specific industries/sectors may improve impact. Some
knowledge and skills are lacking in industry for example, digitalisation. SMEs may not
have the resources to hire consultants. Academic engagement could help.
10 Many techniques developed in an academic context can be applied in practical
situations
11 Scope for jointly written papers where latest advances in theory are accompanied by
input from practice on how can be used.
12 Clear links between impact agenda and MCN's aim of developing students' consulting
skills through teaching excellence
13 Discussion on value of qualifications. Not mandatory in consulting, not a barrier to
entry, and apply to process rather than knowledge
Next steps
1 MCN is liaising with BAM Special Interest Groups and the Continental Network to
identify how we can jointly take the impact agenda forward
2 We are discussing the possibility of a Special Issue with the BAM Editor. The focus is
likely to be on increasing impact through consultancy.