

OPERATIONS, LOGISTICS AND SUPPLY CHAIN MANAGEMENT SCHEDULE

SESSION 2

Wednesday 12th September 09:00 – 10:30

Full Paper | City Hall, Syndicate Room F

Session Chair: Barry Evans

Learning and continuous improvement: is there a link? (295)

Hu, Qing; Williams, Sharon; Found, Pauline; Mason, Robert; Evans, Barry

Qualitative Analysis on Relationship Issues in Maritime Transport: a Korean Freight Forwarder's Perspective (666)

Jang, Hyun Mi; Mitroussi, Kyriaki; Kim, Sang Youl

The Concept of Quality: Expectations of the Student Stakeholder Cohort (845)

Anderson, Mary Gifford

SESSION 5

Wednesday 12th September 16:00 – 17:30

Developmental Paper | Cardiff University, Glamorgan Building, Room - 1.59

Session Chair: Lenny Koh

The demand and supply synergy: best practice procurement policies and design of supply chains configurations for regional energy efficiency projects (733)

Acquaye, Adolf; Genovese, Andrea; Koh, Lenny

Clear About Carbon? Using Lean in Low Carbon Supply Chain Implementation (177)

Howard, Mickey; Correia, Fernando; Pye, Annie; Hawkins, Beverley

Considering social sustainability factors as a determinant when making supply chain decisions: The difference between theory and practice (453)

Cole, Rosanna; Aitken, James

Factors Affecting Transaction Costs in Supply Chain Collaborations: an Empirical Examination in Thai Tourism Supply Chains (843)

Piboonrunroj, Pairach; Buranasiri, Benjenop

SESSION 6

Thursday 13th September 09:00 – 10:30

Developmental Paper | Cardiff University, Glamorgan Building, Room - 1.59

Session Chair: Zoe Radnor

Service Recovery: The ‘Cinderella’ Dimension in Operations Management (291)

Kumar, Maneesh; Esain, Ann; Evans, Barry; Williams, Sharon; Radnor, Zoe; Lethbridge, Sarah; Piboonrungrroj, Pairach

Lean thinking in a Scottish NHS Board: The impact of perceptions and knowledge on Lean implementations (504)

Lindsay, Claire Frances

Developing Measurement of Emergency Relief Logistics and Operations Performance: An Empirical Study of Thailand Floods in 2011 (921)

Piboonrungrroj, Pairach; Limpanitgul, Thanawut

SESSION 7

Thursday 13th September 11:00 – 12:30

Full Paper | City Hall, Syndicate Room K

Session Chair: David Menachof

Adaptive Performance Measurement System (APMS) for Distribution Centre Benchmarking (393)

Schumann, Christian-Andreas; Hoffmann, Karsten; Schumann, Martin-Andreas

Supply Chain Integration: A Case Study of Wine Supply Chains between Chile and the UK (696)

Talas, Risto; Menachof, David

Achieving Sustainability in Construction: an Integrative Project Management (553)

Bal, Menoka; Bryde, David; Fearon, Damian; Ochieng, Edward

SESSION 8

Thursday 13th September 14:00 – 15:30

Full Paper | City Hall, Syndicate Room K

Session Chair: David Gallear

Supply Chain Knowledge Transfer and the Role of Power: The Effects of Availability of Alternatives and Restrained Power Use and a Test of Interaction (528)

He, Qile; Ghobadian, Abby; Gallear, David

The nature of supply management operational capability and its impact on firm performance (541)

Day, Marc; Lichtenstein, Scott Samuel; Samouel, Phillip